

# **PROFIT MASTERY UNIVERSITY**

## **IMPORTANT TECHNICAL INFORMATION**

### **Running ActiveX**

The most prevalent technical problem for registrants is the need to run ActiveX. The way you know this is needed is by the video screen remaining blank with a small red check mark in the upper corner. You will also have a very hard to see small notice in the upper part of your screen that reads: ActiveX: Click to activate and use this control. Click on it. The next screen that pops up will ask you if you want to run ActiveX. Click 'run', and you will then be taken back to the course listing. Click on the module you want to watch and you should be good to go.

### **Attention MAC Users**

Currently this system does not support all Mac settings and browsers. Please visit the demo course before you register. If you have difficulty, first please try one of the following browsers: Mozilla Firefox version 1.5, Netscape version 7.2, and Internet Explorer version 5. We do not support the Safari browser. Also, the currently supported MAC operating system is MAC OS 10.x. If this does not help, please contact [Certilearn Support](#). Please complete the form and you will receive a reply within 24 business hours, 9:00 AM to 5:00 PM ET, Monday–Friday.

### **Attention All Users**

If you have difficulty registering, you may have to switch browsers (Mozilla Firefox, Netscape, or Internet Explorer). We do not support the Safari browser. For technical support, such as difficulty accessing any of the site pages, contact [Certilearn Support](#). Please include your User Name on the form if you have already registered.

When viewing the program, you may double click on the viewing screen at any time to get a full-screen view. To go back to the smaller screen, double click again.